Due to the reduced length of stay and restricted scope of services, **Critical Access Hospital (CAH)** do not require a high cost charge master, compliance revenue cycle system and staff to maintain revenue integrity.

What **CAH** needs is an expert partner to supplement and at times fill positions when required to ensure the robust performance of the revenue cycle.

The **PARA Critical Access Hospital Revenue Integrity Program** allows access to a complete set of **PARA** revenue cycle management tools, **PARA** Staff and knowledgebase to achieve appropriate and complaint reimbursement.

The **PARA** solution incorporates both a web based system with hospital experienced subject matter experts to provide the following services:

- 1. Charge master coding resolution for CPT/HCPCS and revenue code (annual desk review)
- 2. Annual market based pricing opportunity analysis (gross revenue impact)
- 3. Compliance, charge process and claim resolution
- 4. Annual and Quarterly CMS/Medicaid/CPT update
- 5. Monthly Compliance and Business Office web meeting
- 6. Web based resource for pricing, coding and compliance opinions
- 7. Access to the PARA Data Editor (20 Users)
- 8. Managed care remit complimentary initial assessment
- 9. Weekly newsletter of CMS, charge process and coding updates
- 10. Daily bulletin board posting of Medicaid and FI/MAC updates
- 11. Internal web based patient price estimator, with EDI interfacing, CCI checking and ABN creation

Add-On Services include:

- 1. Pharmacy Pricing
- 2. Supply Pricing
- 3. Annual market based pricing opportunity analysis (net revenue impact)
- 4. Quarterly impact analysis to measure the actual impact of the market based pricing study
- 5. Quarterly outpatient claim audit to review charge capture and coding accuracy
- 6. On-site visits by PARA Staff with Department Managers to review each active charge line item
- 7. Financial modeling and analysis of managed care contracts (expected vs actual reimbursement)
- 8. Monthly testing of remits to review claim denials
- 9. External web based Price Transparency tool and patient price estimator with EDI interfacing
- **10.** Health Information Management coding services
- **11.** Purchase Item Master Analysis
- 12. Billing services (both hospital and professional)
- 13. Accounts receivable follow-up services
- 14. Supplement Hospital web site with pricing, share of cost and payment processing
- 15. Processing of all charge master coding and pricing updates into hospital IT system

CAH Revenue Integrity Program

The **PARA** solution utilizes a web based tool (no hardware, software or updates to install) and **PARA** provides the specific subject matter experts to enhance and promote efficiency and compliance to your revenue cycle process.

When a **CAH** experiences a staff shortage, **PARA** will step-up and supplement the Provider Staff, with its certified coders and experienced billing and accounts receivable business office personnel for as long as the Provider requires.

PARA's compensation for the **PARA Critical Access Hospitals Revenue Integrity Program** will be **X** dollars (**\$X** per month) per facility provider number, billed for a minimum of twenty-four months.

The data tables utilized for the **PARA Critical Access Hospital Revenue Integrity Program** is defined in the <u>PARA Data File Specifications</u>. Additional data tables will be required for add-on service.

The minimum data files required are:

- Charge Master
- Account Header and Transaction Files (one-year period)
- Patient type and Insurance Crosswalk
- Pharmacy NDC linked to charge numbers
- Managed Care Insurance Contract Matrix
- HIM coded ICD10 procedure and diagnosis codes (optional based on managed care terms and transactional pricing in Share of Cost)

The **PARA** process papers and links which are utilized for the **PARA Critical Access Hospital Revenue Integrity Program** are as follows:

PARA Revenue Integrity Program

PARA Charge Master Audit Process

PARA Comprehensive Claim Review

PARA Market Based Pricing Process

PARA Pharmacy Pricing Process

PARA Supply Pricing Process

Price Transparency Tool

PARA Data Editor System Overview

PARA Calculator