Due to the reduced length of stay and restricted scope of services, Critical Access Hospital (CAH) do not require a high cost charge master, compliance revenue cycle system and staff to maintain revenue integrity.

What CAH needs is an expert partner to supplement and at times fill positions when required to ensure the robust performance of the revenue cycle.

The PARA Critical Access Hospital Revenue Integrity Program allows access to a complete set of PARA revenue cycle management tools, PARA Staff and knowledgebase to achieve appropriate and complaint reimbursement.

The PARA solution incorporates both a web based system with hospital experienced subject matter experts to provide the following services:

1. Charge master coding resolution for CPT/HCPCS and revenue code (annual desk review)
2. Access to the PARA Data Editor (20 Users)
3. Annual market pricing opportunity analysis (gross revenue impact)
4. Compliance, charge process and claim resolution
5. Annual and Quarterly CMS/Medicaid/CPT update
6. Monthly testing of remits to review claim denials
7. Monthly Compliance and Business Office web meeting
8. Web based resource for pricing, coding and compliance opinions
9. Weekly newsletter of CMS, charge process and coding updates
10. Daily bulletin board posting of Medicaid and FI/MAC updates
11. Online price estimator, with EDI interfacing, CCI checking and ABN creation

Add-On Services include:

1. Billing services (both hospital and professional)
2. Accounts receivable follow-up services
3. Annual market pricing opportunity analysis (net revenue impact)
4. Financial modeling and analysis of managed care contracts (expected vs actual reimbursement)
5. Quarterly claim audit to review charge capture and coding accuracy
6. Processing of all charge master coding and pricing updates into hospital IT system
7. Health Information Management coding services
8. Pharmacy Pricing
9. Material Pricing
10. Purchase Item Master Analysis
11. Supplement Hospital web site with pricing, share of cost and payment processing
12. On-site visits by PARA Staff with Department Managers to review each active charge line item
13. Processing of all charge master coding and pricing updates into hospital IT system
The PARA solution utilizes a web based tool (no hardware, software or updates to install) and PARA provides the specific subject matter experts to enhance and promote efficiency and compliance to your revenue cycle process.

When a CAH experiences a staff shortage, PARA will step-up and supplement the Provider Staff, with its certified coders and experienced billing and accounts receivable business office personnel for as long as the Provider requires.

PARA’s compensation for the PARA Critical Access Hospitals Revenue Integrity Program will be XX dollars ($XX per month) per facility provider number, billed for a minimum of twenty-four months.

Contact Violet Archuleta-Chiu at varchuleta@para-hcfs.com or 800-999-3332 etc. 219 for a quote.

The data tables utilized for the PARA Critical Access Hospital Revenue Integrity Program is defined in the PARA Data Requirements. Additional data tables will be required for add-on service.

The minimum data files required are:

- Charge Master
- Account Header and Transaction Files (one-year period)
- Patient type and Insurance Crosswalk
- Pharmacy NDC linked to charge numbers
- Managed Care Insurance Contract Matrix
- HIM coded ICD10 procedure and diagnosis codes (optional based on managed care terms and transactional pricing in Share of Cost)

The PARA process papers and links which are utilized for the PARA Critical Access Hospital Revenue Integrity Program are as follows:

- PARA Revenue Integrity Program
- PARA Charge Master Audit Process
- PARA Claim Review
- PARA Market Based Pricing Process
- PARA Pharmacy Pricing Process
- PARA Supply Pricing Process
- PARA Data Editor Overview
- PARA Calculator